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### Program Description

This program is designed to help you understand how to file different types of VSP claims. The program includes multiple courses that will help guide you through the different types of vision claims you may need to file through Eyefinity.

### Program Materials

VSP Provider Reference Manual 2020  
VSP Choice Provider Reference Manual 2020  
VSP Advantage Provider Reference Manual 2020  
VSP Eligibility and Benefits  
VSP Coordination of Benefits  
VSP COB Billing Guide

### Program Requirements

- Complete Unveiling the Mystery Program 1

### Learning Objectives

- Review the process of checking eligibility and benefits
- Understand how to file a VSP Exam Only claim
- Understand how to file a VSP Exam and Contact Lenses claim
- Understand how to file a VSP Exam and Glasses claim
- Understand how to file a VSP Exam and Medically Necessary Contact Lens benefits claim
- Understand qualifications for filing a VSP Coordination of Benefits claim and how to file

### Program Outline

#### 1. An Introduction to Filing a Vision Claim - VSP

In this course, we will review how to access or obtain a member's VSP authorization to be able to review benefits and file a claim.

#### 2. Filing a Vision Claim - VSP Exam

In this course, you will develop an understanding of how to file a VSP Exam claim.

### **3. Filing a Vision Claim - VSP Exam and Contact Lenses**

In the course, you will develop an understanding of how to file a VSP Exam and contact lens benefits claim.

### **4. Filing a Vision Claim - VSP Exam and Glasses**

During this course, you will gain an understanding of how to file a VSP Exam and Glasses claim.

### **5. Filing a Vision Claim - VSP Exam and Medically Necessary Contact Lenses**

In this course, we will develop an understanding of how to file a patient VSP Exam and Medically Necessary Contact Lens benefit.

### **6. Filing a Vision Claim - VSP Coordination of Benefits**

Did you know that you can file VSP Coordination of Benefits claims? In this course, we will review the difference types of VSP Coordination of Benefits claims you may come across and what Information Is needed to process this claim.